

Monica Humble, PMP®

Director, Technology Services
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AWARDS:

2011 –Alexander J Lindsay Award, Outstanding Service, Daniels College of Business
2008 – Business Women of the Year, Business and Professional Women’s Foundation,
Denver

EDUCATION:

MBA **University of Denver**, March 2005
M.S. **University of Denver**, August 2003, Computer Information Systems
B.A. **University of Phoenix**, June 1995

CERTIFICATIONS:

High Performance Leadership, November 2011
Kaiser Diversity Film Facilitation, November 2011
Project Management Professional (PMP), Certified through Project Management
Institute (PMI), 2010

PROFESSIONAL EXPERIENCE:

University of Denver, Director, Technology Services, Daniels College of Business,
2009-Present
Oversees Daniels technology, supporting the vision and mission through network
technology, external and internal two-way communications and self-service network
applications. Responsible for the day-to-day operations including: hardware and software
support for faculty and staff; integration of education, business and computer technology
supporting classroom sustainability and curriculum. Provides input, guidance, and
recommendations for new technologies that assist with student learning and faculty/staff
workflow. Develops, directs, and maintains Daniels Continuity Plan, and Emergency
Procedures. Directs and manages the training, implementation, and execution of
Classroom Teaching Software Applications and individual computer applications for
faculty and staff. Interfaces with all Daniels faculty, staff and key DU personnel.

University of Denver, Director, Web Services & Training Dev., Daniels College of Business, 2006-2009

Develop and administer Daniels websites and SQL server databases and applications. Analyze, develop and conduct new hire training for all Daniels faculty and staff as well continuing education training relating to software applications. Develop and design training manuals both written and online.

University of Denver, Manager Web Services, Daniels College of Business, 2001-2006
Develop and administer Daniels websites and SQL server databases and applications.

University of Denver, Program Manager, Daniels College of Business, 1997-2001
Manage the execution of two leadership programs including budget, contracts and program coordination. Manage the departments website as well as other programs within the Executive Education Department.

Painters Plus, Owner/President, Colorado, 1996-1997

Managed business planning, developing, marketing and operations for independent small business. Within two months of startup, bid on large-scale \$15K project – accepted. Project completed within 30-day schedule and included management of subcontractors, design consultants and weekly briefings with customer.

SystemOne, Account/Sales Manager, Colorado, 1990-1996

Trained customer base on proprietary PC software program.

SERVICE TO THE COMMUNITY

Member Business Women's Professional Network, 2007-2008

Volunteer, Susan G. Komen Race for the Cure, 2005-2009

ACADEMIC SERVICE

University of Denver,

Chair, Daniels Technology Committee, 2010-Present

Member, Daniels Inclusive Excellence Committee, 2009-Present

Member, Daniels Management Steering Council, 2009-Present

Board Member, Conduct Review Board, 2009-Present